

MOVEit DMZ Hosted Services

Online access to the industry's most secure managed file transfer solution



IPSWITCH
FILE TRANSFER

When it comes to making critical business decisions, such as how to best deploy your managed file transfer solution, having options is a good thing. This is exactly why Ipswitch File Transfer offers an alternative to the on-premises version of MOVEit DMZ Enterprise: MOVEit DMZ Hosted Services.

The adoption rate of software delivered as a service has doubled in the last year.¹ MOVEit DMZ Hosted Services reflects this trend and delivers almost identical functionality you'd find in our MOVEit DMZ suite of managed file transfer solutions, yet in a way that delivers many significant advantages:

- Budgeting flexibility and lower upfront costs
- Rapid deployment times
- Faster, more significant ROI and lower total cost of ownership
- Less involvement for your internal IT resources
- 100% network uptime

The Benefits of MOVEit DMZ Hosted Services

Unlike traditional on-premises software deployments, MOVEit DMZ Hosted Services is hosted and maintained by Ipswitch File Transfer and is delivered as a subscription service. For many companies, this hosted-service approach makes deployment faster, easier, and less expensive to deploy and maintain.

Because the software is delivered as a service, it eliminates the need to install and maintain MOVEit DMZ on premises. This leads to many significant benefits, including lower costs, fast time to value and ROI, 100% network uptime, and more – all with minimal IT involvement and zero IT overhead.

Budgeting flexibility and lower upfront costs. A MOVEit DMZ Hosted Service subscription is treated as an ongoing expense, so there is no upfront capital investment on software, hardware, or underlying infrastructure. Not only does this make

purchase decisions easier and accelerate budget approvals, but it will help your organization achieve a faster, more significant return on investment and a lower total cost of ownership. A MOVEit DMZ Hosted Service subscription includes training, support, monitoring, back-ups, and security policy updates. It's everything you need to get up and running – and stay running – for one manageable fee.

The fastest deployment possible.

Activate, configure, and go. That's all you have to do to begin using the industry's most secure managed file transfer solution. With MOVEit DMZ Hosted Services, your managed file transfer solution is available in a matter of hours, giving you an exceptionally fast time to value. There's no need to install, customize, or maintain the software, and there are no complicated firewall policies to work through.

Reduced IT burden. MOVEit DMZ Hosted Services requires significantly less effort and resources to deploy, and it doesn't require ongoing maintenance, security patches, or system back-ups. It also takes the pressure off of IT – no longer will they have to maintain in-house security expertise or industry certifications.

There is no underlying infrastructure to develop or maintain. MOVEit DMZ Hosted Services even offers built-in scalability, so it easily handles spikes in usage or bandwidth, and can grow with you – up to thousands of users – as your requirements change. Additionally, you can choose whether you want to access your hosted deployment using YourCompany@moveitsecurely.com domain name with an Ipswitch supplied SSL certificate, or bring your own domain name and SSL certificate.

100% network uptime. MOVEit DMZ Hosted Services runs in a highly available, load-balanced, automatic-failover configuration. This commitment to providing maximum uptime means that your organization can rely on our managed file transfer solution to meet your business objectives

Included with MOVEit DMZ Hosted Services

MOVEit DMZ Hosted Services offers almost the same functionality as MOVEit DMZ Enterprise with access to the following modules:

Ad Hoc Transfer Module:

The Ad Hoc Transfer module enables secure person-to-person file sharing using the convenience of a Web browser or Microsoft Outlook. Authorized MOVEit DMZ Enterprise users can send files to anyone in the world with an email address – quickly, easily, and securely.

API Interface:

The MOVEit DMZ API interface and clients give third-party programs programmatic access to a wide variety of MOVEit DMZ services and administrative capabilities for improving web application integration and automated account provisioning.

High Availability:

With auto-failover and load-balancing capabilities, ensure that your file transfer server and the resulting business processes and workflows are available at all times. This is especially important in meeting service-level agreements or ensuring that other mission-critical processes are always up and running.

Multi-lingual End User Interfaces:

End user interface is available in English, German, French, and Spanish languages.

Extended Maintenance:

A MOVEit DMZ Hosted Services subscription will run the latest version of MOVEit DMZ Enterprise and also entitles you to 24x7x365 technical support.

Learn more about Ipswitch File Transfer solutions at:
www.IpswitchFT.com

MOVEit DMZ Hosted Services

A Hosting Option That's Right for You

Now, making the right decision has never been easier. Ipswitch File Transfer offers both shared hosting and dedicated hosting plans, and also gives you two different ways to deploy your MOVEit DMZ solution.

Ipswitch File Transfer-provided hosting services Our hosted services subscription deployment gives you access to the entire core MOVEit DMZ functionality you'll find in the on-premises MOVEit DMZ Enterprise software license. You will also receive our full module capabilities; including securing messaging and API; an end-user interface available in English, German, French, and Spanish; Ipswitch-installed software updates and upgrades; and 24x7x365 access to technical support.

Temporary hosting If your organization ultimately wants a long-term on-premises solution, but immediate deployment is a key requirement, this option is ideal. Our temporary hosting acts as a bridge while your organization works towards an on-premises deployment, effectively delivering the best of both options.

Technical Capabilities and Advantages of MOVEit

DMZ Hosted Services Capabilities

MOVEit DMZ Hosted Services has been built from the ground up to offer maximum availability, security, and ease of use.

Uptime and maintenance window

- Hosting data center provides 100% network uptime
- Ipswitch provides 99.5% application uptime outside of scheduled maintenance

Architecture

- The MOVEit DMZ hosted offering is based on the latest version of MOVEit DMZ software
- Runs in a Web farm environment for high availability
- Uses a reliable file store and Microsoft SQL Server services
- Redundant Internet connectivity is provided by four independent upstream providers

Datacenter

- Hosted in a state of the art, secure datacenter
- Completed the SAS 70 Type II audit and is PCI DSS compliant
- Active monitoring of the software, hardware, and systems by experienced U.S.-based staff

Logging and retention

- The MOVEit DMZ tamper-evident audit logs collect information about file transfers, secure message activity, administrative action, authentication attempts, and more
- Online audit log retention may be set between 30 and 180 days
- Customers can download and store these files for permanent archival

Backups and recovery

- Daily backups of all configuration data, user accounts, folders configuration and settings
- Our equipment and applications are monitored 24x7x365, and experienced staff is ready to take action at any time.

